

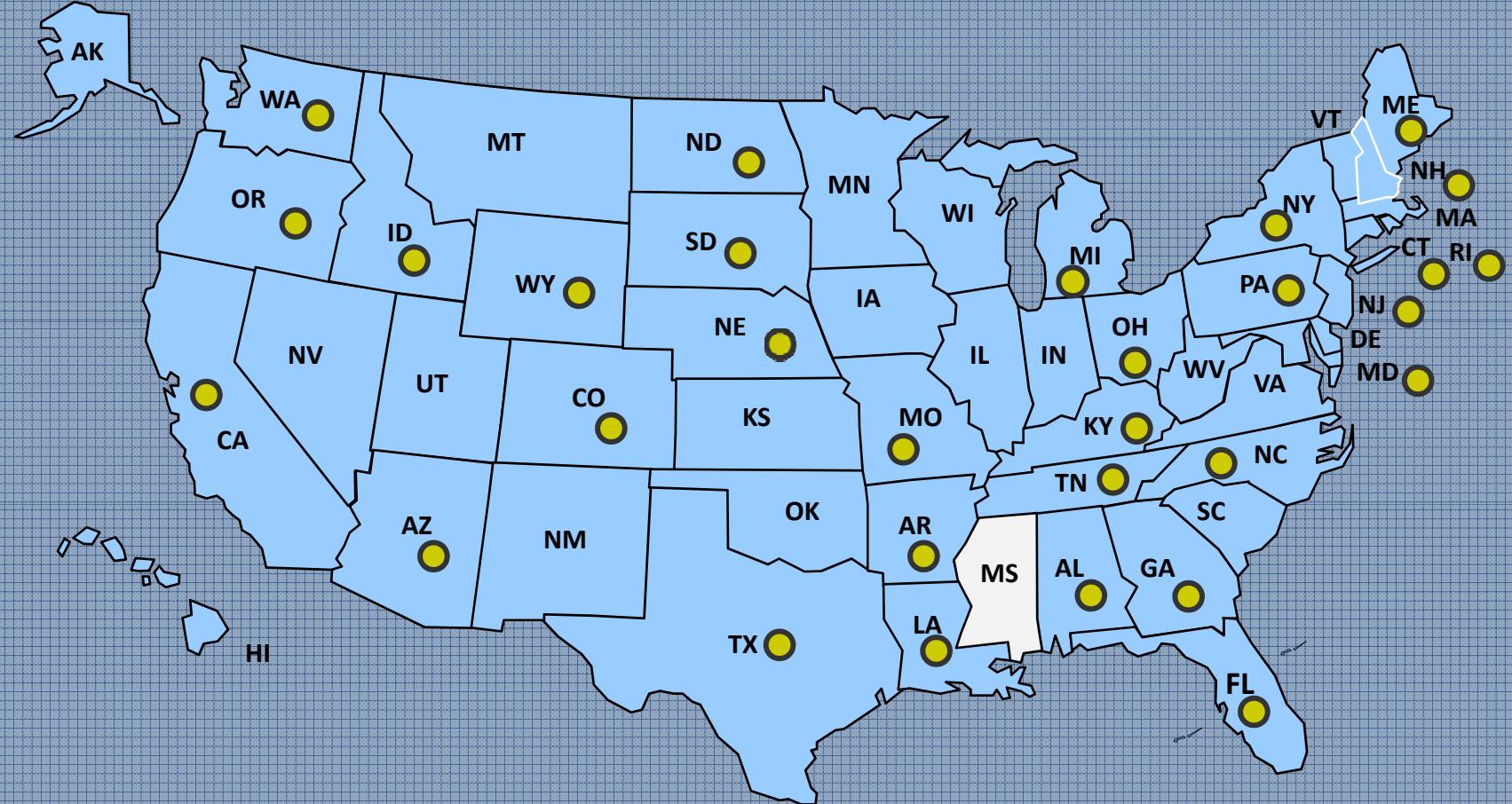
The Patient-Centered Medical Care: From Vision to Reality

Melinda Abrams, M.S.
The Commonwealth Fund

GIH Fall Forum
November 16, 2012



Spread of Medical Home Pilots: Commercial Health Plan Activity



- Multi-Payer pilot discussions/activity (30 states)
- Identified pilot activity (49 states)
- No identified pilot activity (1 State)

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Source: Patient Centered Primary Care Collaborative, updated October 2012

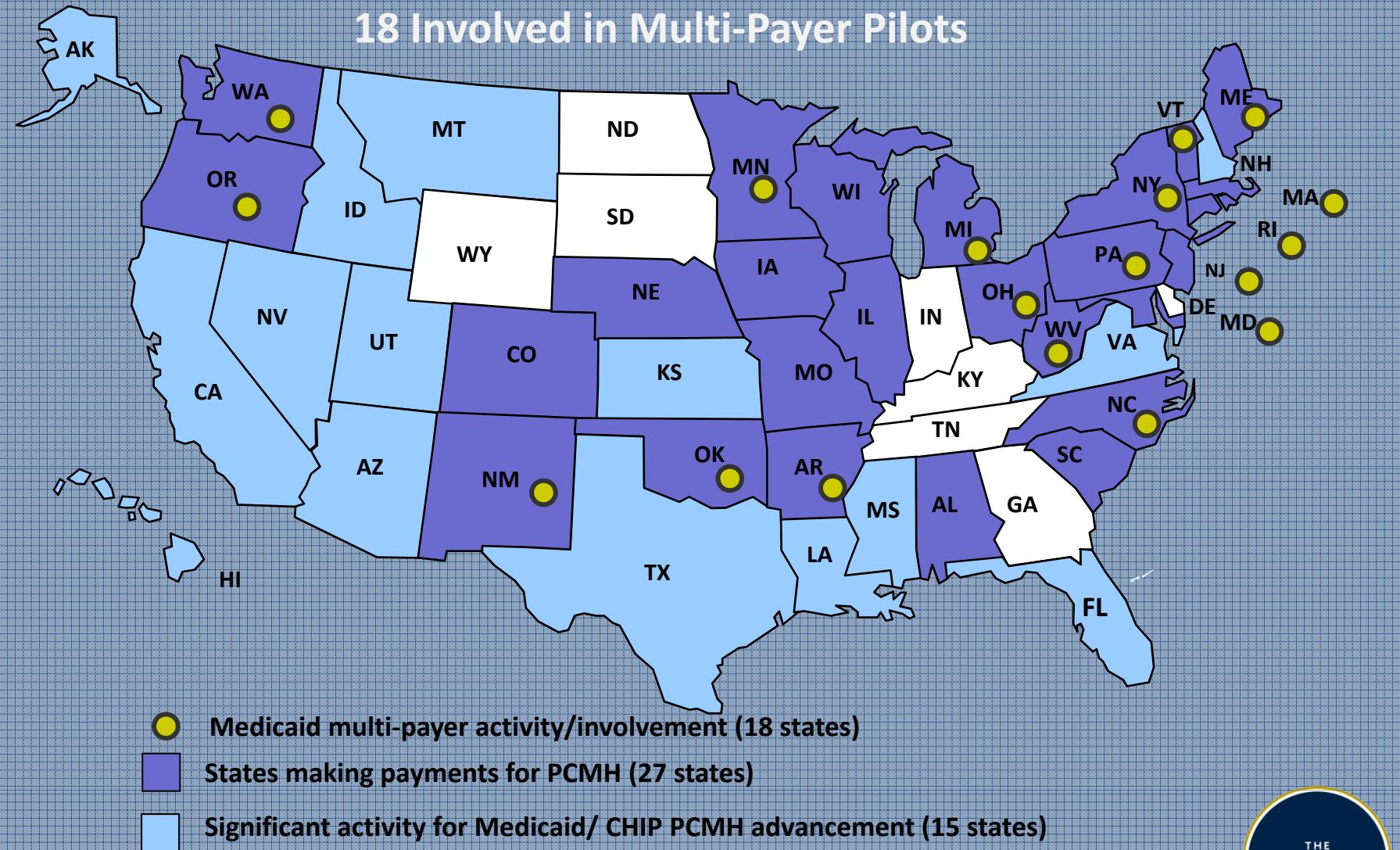


Overview of Medicaid Medical Home Activity

42 State Medicaid/CHIP Programs Planning/Implementing PCMH

27 Making Medical Home Payments

18 Involved in Multi-Payer Pilots



● Medicaid multi-payer activity/involvement (18 states)

● States making payments for PCMH (27 states)

● Significant activity for Medicaid/ CHIP PCMH advancement (15 states)

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Source: National Academy for State Health Policy State Scan, October 2012. <http://www.nashp.org/med-home-map>



Why Not The BEST? NCQA and BTE recognized Patient Centered Medical Homes

Quality improvement resources for health care professionals

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Health Measure

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Overall Recommended Care



Mapping Unit

Counties

HRRs



Map Overlay

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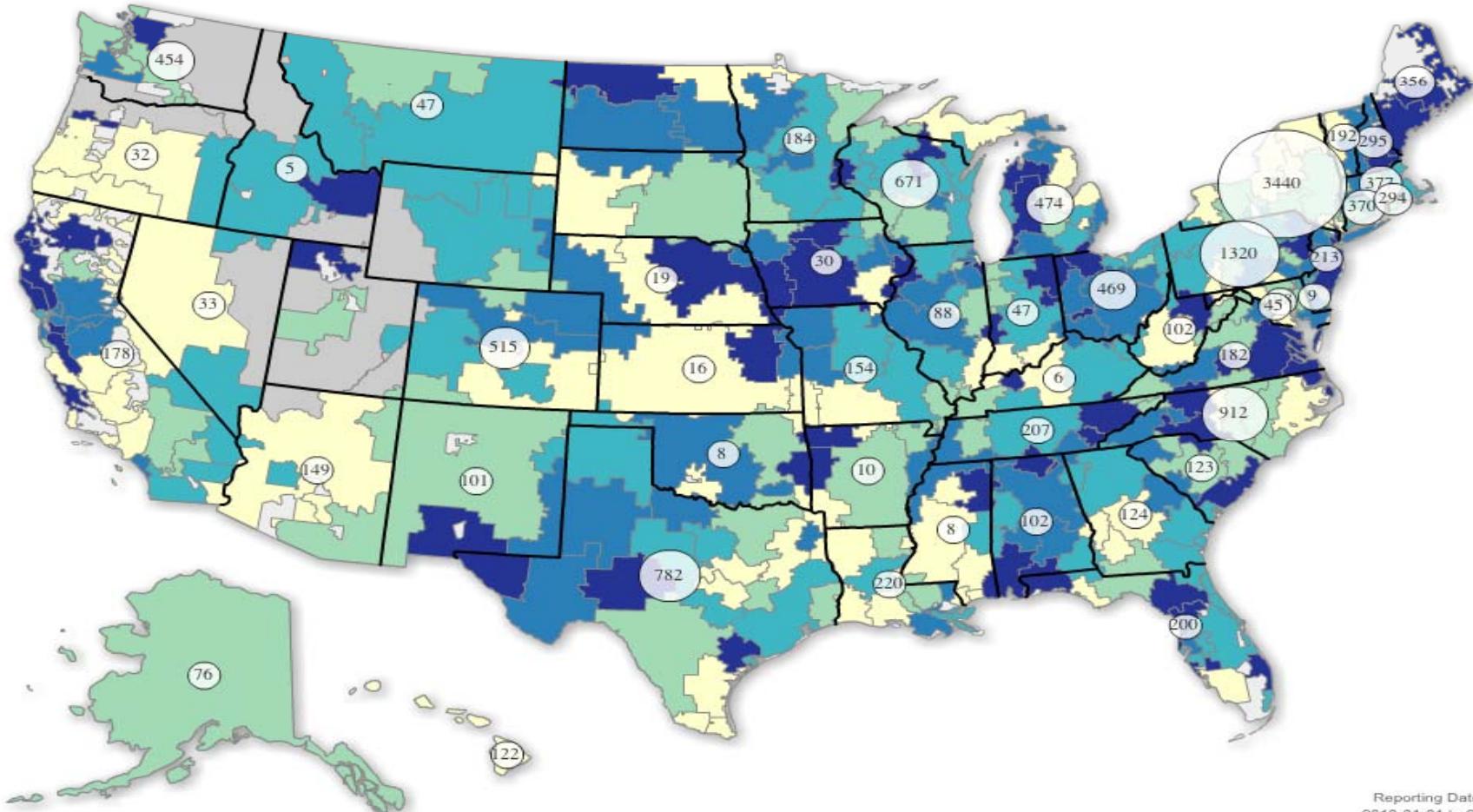
Hospital

Physician

QI

[Select physicians](#)

Recognition program - Medical Home



Reporting Date Range:
2010-01-01 to 2010-12-31

[Show My Current Location](#)

(for US users only)



[Zoom to a Specific Location](#)

city, state, or 5-digit zip

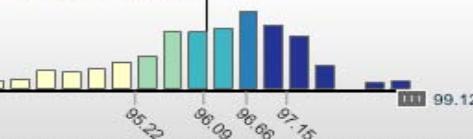
GO

Performance
Percentiles

5

88.41

national rate: 96.15



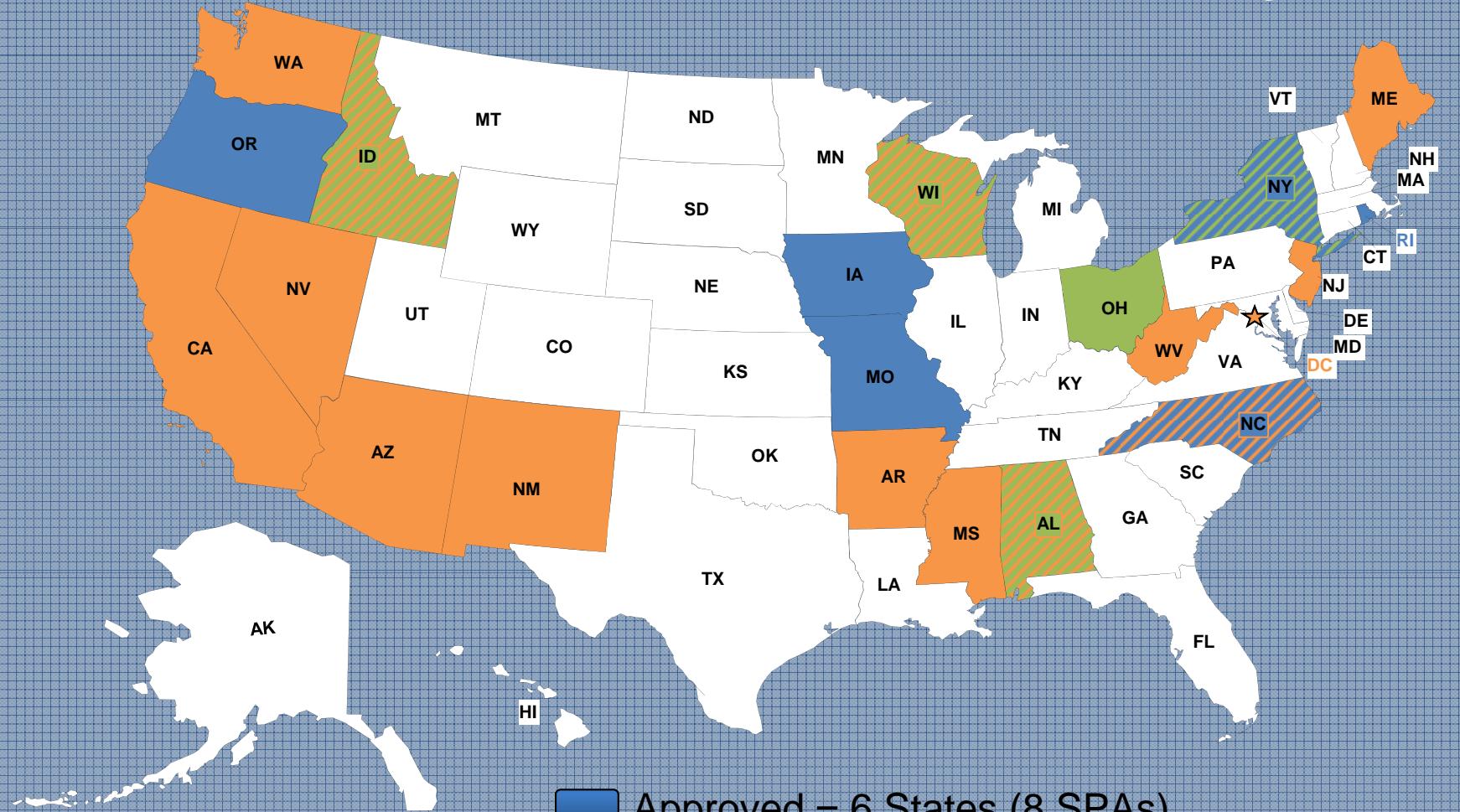
[Flip Colors](#)



What is the Difference Between a Medical Home and a Health Home?

- Some differences:
 - **Lead clinician** (physician, nurse practitioner)
 - **Focus on integration** (behavioral health, oral health, public health)
 - **patient population** (all, high-risk)
- Affordable Care Act: Section 2703
 - Care for low-income, chronically ill
- Sequence: medical home → health home (??)

Section 2703 Health Home Activity



- Approved = 6 States (8 SPAs)
- Submitted = 5 States
- Planning Grant = 14 States and Washington, D.C.

As of September 15, 2012

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Early Lessons from Evaluations

- With adequate financial support and technical assistance, small practices can adopt medical home structures and processes
- Aspirations for cost savings likely reside in better care coordination/care transitions and care management
 - Need a receptive medical neighborhood
 - “Total cost of care” savings at 2 years is unlikely, unrealistic
- Technical assistance seems to be most helpful (according to practices) if it is local and on the ground
- A sequence of the key changes is beginning to emerge
- Broad participation of payers is a major morale boost for sites
- ACOs, related payment reforms complement PCMHs



Goals of the Session

**Take a deep dive on key issues to help guide
PCMH implementation**

- What are the barriers to PCMH transformation?
- What is critical for successful PCMH implementation?
- What assistance do safety net sites need and/or want to support transformation?
- Given the value of care management for high-risk, vulnerable patients, what do those programs look like? How do they vary for low-income populations?

Panelists



Sarah Hudson Scholle, Dr.P.H
National Committee for Quality Assurance



Kathryn Phillips, MPH
Qualis Health
Safety Net Medical Home Initiative



Clemens Hong, MD, MPH
Massachusetts General Hospital