

Nancy Rockett Eldridge, Executive Director Cathedral Square Corporation

A member of



The SASH Alliance

Government Entities

- Division of Health Care Reform
- Department of Aging
- Department of Public Health
- Medicaid Division
- Legislature

Non Profit Business Sector

- Housing: Non Profit and PHAs
- Hospitals
- Medical Homes
- Home Health
- PACE
- AAA's
- Community Mental Health Agencies

Philanthropic Leaders

- Vermont Health Foundation
- McArthur Foundation
- Enterprise Community Partners
- People's United Bank Foundation
- United Way

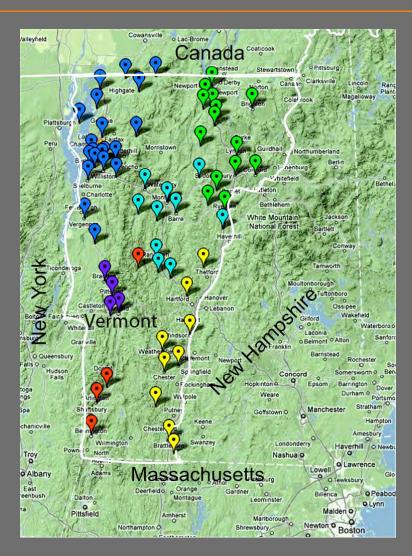
Academic Experts

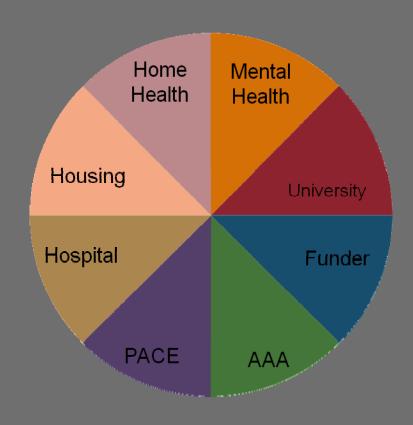
- University of Vermont, Center on Aging – Geriatric Fellows
- Albany College of Pharmacy
- Castleton School of Nursing

Other

AARP

Regional Collaborative Agreements





The SASH Care Teams

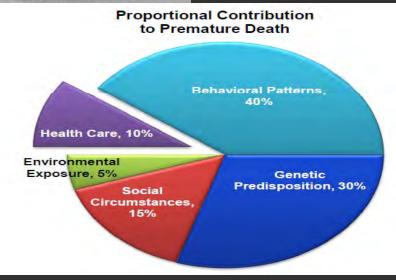
- Care Manager
- Wellness Nurse
- Acute Care Nurse
- Case Manager
- Mental Health Expert
- PACE Intake

- Assessments
- Person CenteredPlans
- IndividualizedSupports
- Transitions Support
- Self-Management of Chronic Conditions
- Care Coordination

Care Management Begins



at Home



Information Sharing





Housing Staff



Primary Care Provider



Family Support Persons



Community
Providers
(VNA, AAA,
Mental Health)



Community Health Team



Hospital

Chronic Care Services

Evidence BasedPrograms

CDC Grant

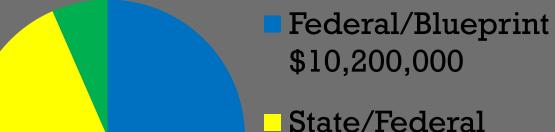
TechnologyEmbedded Home



The Business Case Model

- Cost Reductions
 - Inpatient and outpatient hospital
 - Inpatient physician
 - Emergency Dept
 - Pharmacy
 - Labs
 - SNFs

- Cost Increases
 - Home Health
 - Community Mental Health
 - Labs
 - Outpatient Physician



- \$2,619,576
- Private Nonprofit \$900,000

Organizational Structures Promoting Cross Site, Interdisciplinary Services Models

- Alliance Members: operational and culture change
- Collaborative Agreements:
 Memorandum of Understanding
- The Next Generation

Results

- 19% reduction in hospitalizations
- No bounce backs to SNFs
- Reduced falls
- Increased physical activity
- Reduced nutritional risk
- Reduced Adverse Drug Events

Better health, better care & lower costs





The Value of Systems



- Connecting Medical Homes to Home
- Information Sharing and Outcomes Measurement
- A Scalable Population Base <u>AND</u> Targeted Approach
- Consistent Person Centered Care Management Protocols
- Interdisciplinary Training and Cross-Agency Planning
- Avoiding Duplication and Waste
- A Platform to Build Replicable Creative Solutions
- Making the Highest and Best Use of the Workforce

Challenges

- Lack of Long Term Care Policy and System
- Fear of Change
- Anticipating Cross Sector
 Opportunities
- Communication
- Leadership



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