

Schedule: An Invitation to Innovation

8:00-9:00 a.m. Breakfast

9:00-9:15 a.m. Welcome and Introductions

9:15-9:45 a.m. Opening Plenary

Melanie Bella, MBA, Chief of New Business and Policy, CityBlock Health

9:45-10:15 a.m. Questions and Answers

10:30-11:30 a.m. Innovation in Action Panel Presentation: Lessons in Implementation from the Field

Diane Stewart, MBA, Senior Director, Pacific Business Group on Health (PBGH)

Caitlin Thomas-Henkel, MSW, Senior Program Officer, the Center for Health Care Strategies (CHCS)

Mitchell Katz, MD, Director, Los Angeles County Health Agency

11:30-12:10 p.m. Roundtable Breakout Sessions: Issues in Implementation

12:10-12:30 p.m. Report-out from Discussion Groups

12:30-1:45 p.m. Lunch and Presentation

Catherine Mather, MA, Senior Project Manager, Institute for Healthcare Improvement (IHI)

An introduction to [*The Playbook: Better Care for People with Complex Needs*](#)

1:45-3:45 p.m. Peer-to-Peer Learning through Consultancies

These are small-group, problem-solving exercises run in a short, structured format. Conference participants will briefly present challenges they are facing in the implementation of grants and programs designed to improve the care of vulnerable people with complex needs. In turn, they will receive concise, constructive ideas from peers and experts about how to address this problem and move their work ahead.

4:00-4:30 p.m. Consultancy Groups Report-out: Key Learnings of the Day

4:30 p.m. Adjourn